

April 25, 2024

CHAIRMAN'S REMARKS



MR. JOHN RATHBONE

W&M Board of Visitors RBC Committee Chair



PRESIDENT'S REMARKS



DR. DEBBIE SYDOW

President



FY25 PROPOSED OPERATING BUDGET / TUITION & FEES



MS. STACEY SOKOL

Chief Business Officer



BALANCED BUDGET

FY25 Budgeted Revenues: \$30,057,592

FY25 Budgeted Expenses: \$30,057,592



FY25 GOVERNOR'S PROPOSALS

State Appropriations	\$15,944,525
YoY Change	+ \$1,048,739

Specific Funding Initiatives:

Compliance Personnel	\$1,557,350
Financial Aid	\$2,346,080
Student Success Initiatives	\$300,000
Campus Safety & Security	\$150,000
Statesman Hall HVAC	\$1,331,654
Reserve Maintenance	\$804,094



BUDGET REVENUES

FY25 Budgeted Revenues

(in Millions)

Total	\$ 30.05	100.0%
Other	\$ 2.19	7.3%
Appropriations	\$ 15.94	53.0%
Auxiliary	\$ 5.29	17.6%
Tuition & Fees	\$ 6.63	22.1%



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BUDGET ASSUMPTIONS - REVENUES

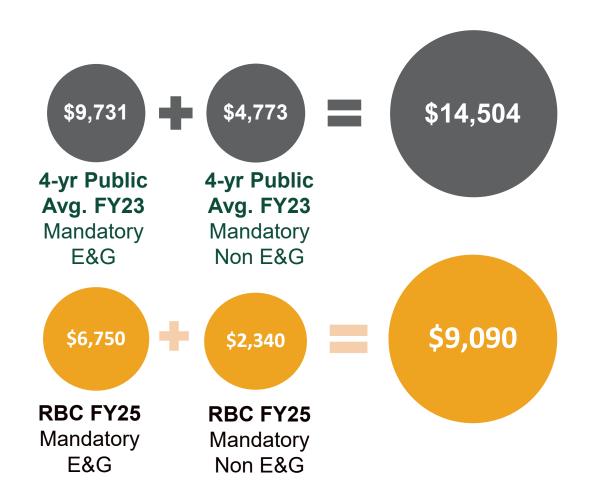
Proposed FY25 budgeted revenue assumes:

- 3% tuition and mandatory fee increase to partially offset direct costs & inflation
- 4.1% non-mandatory fee (housing & dining) increase to partially offset direct costs & inflation
- 21,000 credit hours
- 65% in-person, 35% online
- 85% (350) housing capacity
 - 5% increase in grant funding



FY25 TUITION AND FEE SUMMARY

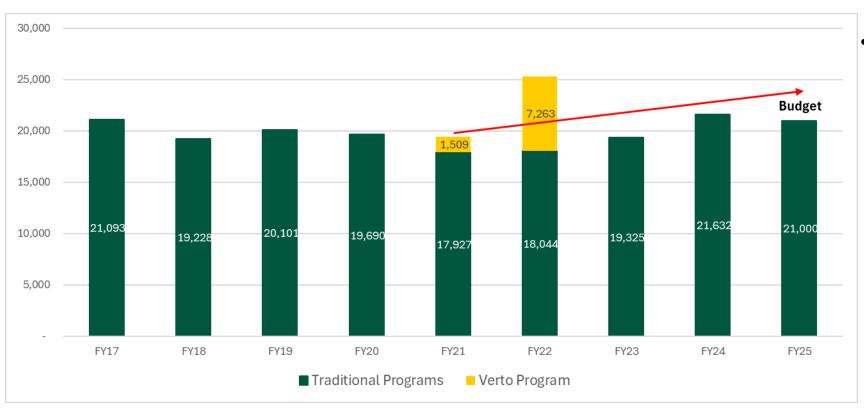
Per Student Annual Tuition & Fee Totals



PELL FY25 \$7,395



TRADITIONAL CREDIT HOURS



 Post-pandemic, RBC has rebounded to pre-pandemic enrollment numbers



RESEARCH / GRANT FUNDING

Supplements funding gaps for mission-driven initiatives and innovation



STEM, Mental Health, Back-on-Track



Indirect fees cover additional employee and operational costs



Program Management

Provides funding resources for experiential learning

> International Education, **Faculty Research**



BUDGET ASSUMPTIONS - EXPENSES

- Prioritization of mission-critical expenses
- Compliance Costs, IT Security, and Cloud-based Technologies
- 4.1% CPI Inflation & 3% state salary increases





INFLATION/COST MITIGATION STRATEGIES

Salaries & Wage Inflation

F/T employees: mission-critical positions – multiple hats

P/T employees: operational & auxiliary services

Wage employees: 26% of workforce

57% of wage employees in:

- Food service
- Grounds
- Custodial
- Police/Campus Security

Proposed Salary Increases

\$100K: RBC's unfunded portion of 3% salary increase



INFLATION/COST MITIGATION STRATEGIES

Operations & Maintenance

Additional Expenses

33% Utilities cost increase FY22 to FY23

10% Food cost increase FY22 to FY23

\$125K Move to Cloud Hosting

VITA ECOS oversight:
Time commitment by RBC staff

Cost Mitigation

Utilization of part-time workforce for operations & auxiliaries

In-house dining and retail operations

Utilization of Ellucian Managed Services Contract

Tier 1 to Tier 2 move



FY25 PROPOSED BUDGET

			Change from Prior Year	
Revenue	FY24 Approved Budget	FY25 Proposed Budget	\$ Change	% Change
State General Fund ¹	14,895,787	15,944,525	1,048,739	7%
Tuition and E&G Fees	5,986,834	6,632,909	646,075	11%
Auxiliary Revenue ²	4,410,211	5,286,521	876,311	20%
Other Revenue ³	3,326,956	2,193,636	-1,133,320	-34%
Total Revenue	28,619,788	30,057,592	1,437,806	5%

		FY25 Proposed Budget	Change from Prior Year	
Operating Expenditures	FY24 Approved Budget		\$ Change	% Change
Personnel ⁴				
Instruction	3,852,484	3,926,896	74,412	2%
Research	0	431,172	431,172	
Academic Support	988,348	669,121	-319,227	-32%
Student Services	1,667,116	1,642,270	-24,846	-1%
Institutional Support	5,181,447	5,561,679	247,459	5%
Plant Operations	1,469,644	1,549,821	161,578	12%
Auxiliary Services	847,139	953,994	106,855	13%
Athletics	1,004,962	945,398	-59,564	-6%
Total, Personnel	15,011,140	15,680,351	617,839	4%
Total, Non-Personnel Services	11,541,568	12,031,161	540,966	5%
Financial Aid	2,067,080	2,346,080	279,000	13%
Total Expenditures	28,619,788	30,057,592	1,437,806	5%

¹ Includes Financial Aid.



² Represents increases in housing rate & occupancy percentage increase.

³ To be conservative, current external partnership revenue associated with the lease of Commerce Hall is excluded.

⁴ Variances are due to categorization changes based on program expense realignments.

MARKETING UPDATE



MR. JESSE VAUGHAN

Chief Marketing & Communications Officer





Creative Services Group (CSG)

CSG is an internal advertising agency & production company created to service Richard Bland College of William & Mary with in-house graphics, commercials, television specials, social media and documentary projects.

CSG leads the college in global media and culture.



2024 STRATEGY

- Focus on students over parents/influencers.
- Align media flighting with student application journey
 - ✓ Digital heavy approach with multiple touchpoints to reach prospective students, familiarize them with RBC and ultimately apply
- Utilize audience research to better understand our target audience and where we can reach them effectively.





RBC CREATIVE SERVICES GROUP

Connecting Students to Our Richard Bland College of William & Mary Brand

FIND FUTURE YOU RBC.EDU



Our Accomplishments



ACADEMIC SUPPORT

8 "Come Study With Me" mini-docs created. https://www.youtube.com/watch?v=u41OomOYDY4&t=1s`



COMMERCIAL CAMPAIGNS

18 commercials completed. https://www.youtube.com/watch?v=xpdXgcyqO_k



INTERNATIONAL STUDENT SUPPORT

iRBC Website completed with 45+ pages. https://irbc.rbc.edu



CBS6 NEWS PARTNERSHIP

3 days a week on local news. https://www.youtube.com/watch?v=6f06X0p07Io



MINI-DOCS

15 completed highlighting programs and RBC initiatives. https://www.youtube.com/watch?v=C1NHxJ5auc0

RBC MARKETING SUPPORT

Accomplishment List



ADMISSIONS & ENROLLMENT SUPPORT

65% increase in social media support. https://www.youtube.com/watch?v=6fO6X0p07lo



RBC-TV

Aired successfully on local television--CBS6 in the fall with four showings. https://www.youtube.com/watch?v=_UjUXFCBcuc



RBC HOUSING SUPPORT

Cribs commercial campaign contribution helped increase residential housing bookings. https://www.youtube.com/watch?v=mVIVsZHX22k



MORNING TALK SHOWS

5 Virginia This Morning segments at CBS6 were devoted to promoting RBC. https://www.youtube.com/watch?v=Ob5Y0UP3JNw&t=40s



ATHLETIC SUPPORT

Statesman Classic Basketball promotional magazine, ESports, Baseball... https://www.youtube.com/watch?v=4MCmle9YgW8



SUPER BOWL

45% of all televisions tuned in, seeing RBC commercial promotions.

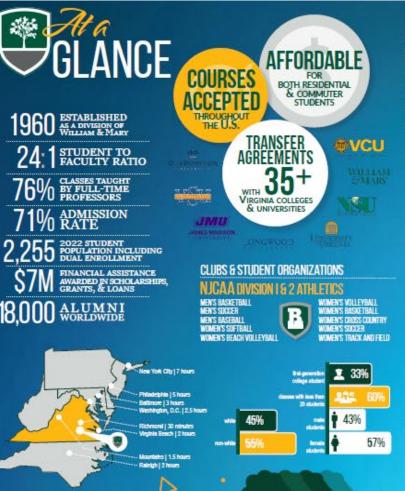
https://www.youtube.com/watch?v=YT6G50vnTkA





GRAPHIC DESIGN

Connecting Students to Our Richard Bland College of William & Mary Brand



IRBC.RBC.EDU













OUR WEBSITE

IRBC.RBC.EDU



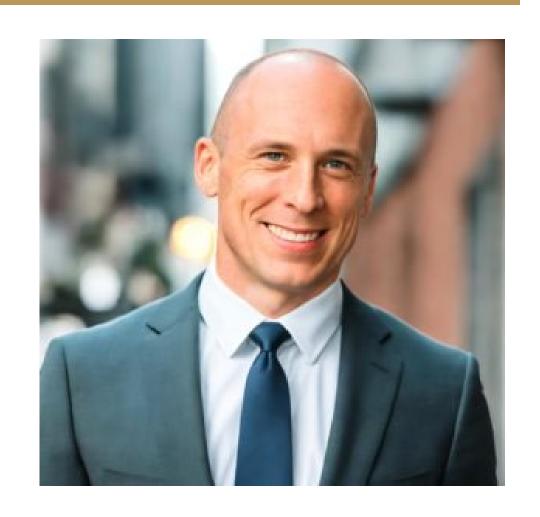


GRAPHIC DESIGN

Connecting Students to Our Richard Bland College of William & Mary Brand



ENROLLMENT UPDATE



MR. JUSTIN MAY

Chief Enrollment Management Officer



FORCES THAT SHAPE ENROLLMENT



Demographic Decline

-12% decline in number of 18 yr. olds, 2025-2030



College Going Rates

32% of 18-24 yr. olds that don't attend college

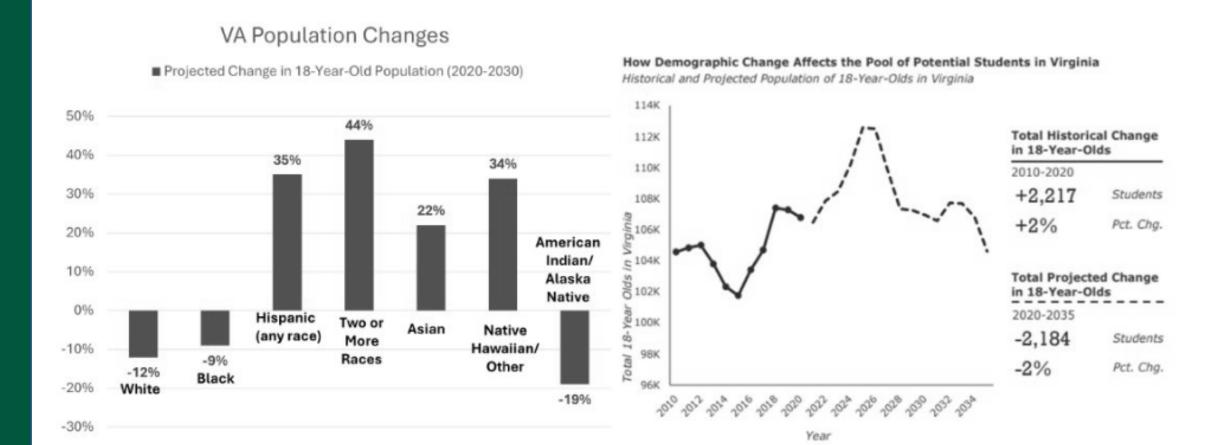


Market Share

63% of changes are explained by market share



DEMOGRAPHICS





OVERCOMING CHALLENGES - DEMOGRAPHICS

- Emphasis on Ignored Territories
- Focus on Growing Segments
 - First-generation & adult market
- Targeted Outreach
- Diversify Program Offerings





MARKET SHARE

- Market Share Almost Twice The Impact on Enrollments vs. Demographics
- Shrinking due to outside competitors

Market Share

Your institution's share of total students

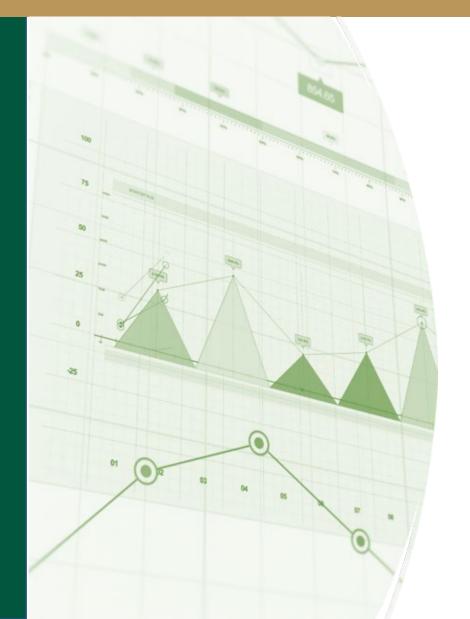


63%

Of enrollment change (up or down) across all public and private 4-years driven by market share.



OVERCOMING CHALLENGES - MARKET SHARE



Expanded reach to NOVA, NN, VB, Chesapeake, Washington D.C.

Marketing to complement on-ground efforts: raise awareness and educate

Increase perceived value

Increase action through pipeline

Position RBC strengths against common frustrations:

Affordability, Transferability, Flexibility

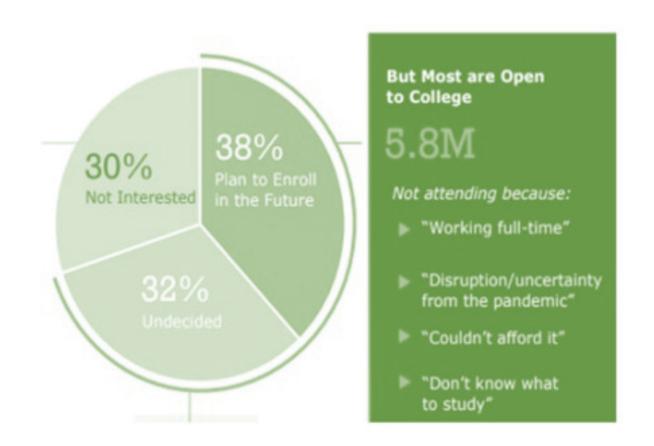


FORCES THAT SHAPE ENROLLMENT - NONCONSUMPTION

Increasing among firstgeneration households

Projected to increase from 35% to 42% due to:

- Available substitutes
- Non college ready youth
- Perception of an ROI decreases





OVERCOMING CHALLENGES - NONCONSUMPTION



Direct-to-Enrollment



Non-college ready youth: Summer remediation



Build perceived value



Summer Contact Strategy



Re-recruit students post term start (National Clearinghouse)



Reduce friction throughout process



High frequency contact strategy and segment specific communication



Paralysis due to choices.

Don't want to make the wrong decision so they make no decision



LAB SCHOOL UPDATE



DR. KIMBERLY BOYD

Vice President and Chief Research & Innovation Officer



IRBC OBJECTIVES

 Cultivate interest in RBC to assist with building a strong pipeline of international students through the iRBC program.

- Develop a strong onboarding and enrichment program to expand critical thinking skills and improve recruitment and retention, academic performance, and graduation rates.
- Enhance iRBC interdisciplinary collaborations to provide opportunities for community based experiential learning, cultural understanding, team-based interprofessional training and engagements.



RBC LAB SCHOOL

Globe Academy will engineer pathways to excellence in STEAM^h education for students who will <u>remain enrolled in their home</u> <u>school</u> divisions and will engage in unique STEAM^h experiences and hands-on research at RBC:

STEM - Physics, Chemistry, Biology, Psychology,

Advanced Manufacturing

Art – vision planning, creativity and innovation

 Health – health promotion, disease prevention and healthcare.



ACADEMIC AFFAIRS



DR. TIFFANY BIRDSONG

Chief Academic Officer



ACADEMIC AFFAIRS AND STUDENT EXPERIENCE



DR. ERIC MILLER

Associate Professor of Biology



ALTERNATIVE SPRING BREAK 2024

ARE YOU INTERESTED IN EXPLORING SAVANNAH, GA?

WANT TO ENGAGE IN SERVICE AND LEARN MORE ABOUT THE CULTURE AND ECOSYSTEMS OF SAVANNAH, GA?

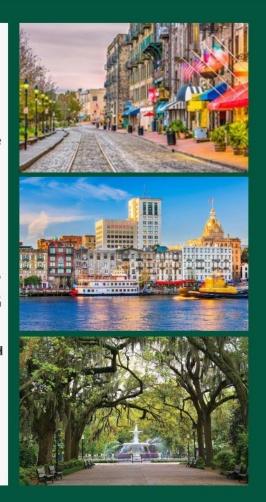
JOIN US FOR AN

ALTERNATIVE SPRING BREAK

INTEREST MEETING

THURSDAY FEBRUARY 8TH ERNST AUDITORIUM 3:30 - 4:30 PM

REACH OUT TO ERIC MILLER WITH ANY QUESTIONS AT EMILLER@RBC.EDU



Savannah and Tybee Island, Georgia









GOVERNMENT AFFAIRS UPDATE



MR. JEFF PALMORE

Capital Square Strategies, LLC Principal



INFORMATION TECHNOLOGY AND BUILDINGS & GROUNDS



MR. ERIC KONDZIELAWA

Chief Operating Officer











FACULTY & STUDENT REPORTS



DR. DANIEL FRANKE

BOV Faculty Representative



MS. KYLIE MCCOY

BOV Student Representative



2024 RBC SPRING BREAK EVENTS







REFLECTIONS: MEMBERS OF 2024 GRADUATING CLASS



Michael Mason



Kylie McCoy



Sarah Heath





